

Parent Observer Accounts in Canvas

In Canvas, the Observer role can be used to enroll parents, mentors, and guests who would like to participate in a Canvas course but do not need to earn course credit. Observers have limited permissions that allow them to see what is going on in a course without interrupting the flow of daily course communication. Like students, Observers cannot view a course until it is published and the course has started.


To learn more about the observer role, view the video below.

- [Viewing assignments, course events, and grades for a student in the Canvas Parent app](#)
- [Manage your Canvas notification settings as an observer](#)

Automatically-Created Observer Accounts

MCCSC now creates observer accounts for parents listed as Family 1 in Skyward. Those individuals receive an email from MCCSC and another from Instructure Canvas which asks them to set a password. The resulting observer account is automatically linked to their children. *Parents who already have observer accounts are unaffected.*

Parents listed as Family 1 in Skyward will receive the following email messages, sent to the email address they have listed in Skyward. "Finishing the registration process" requires the parent to set a password for their observer account.



MONROE COUNTY COMMUNITY SCHOOL CORPORATION
Engage. Empower. Educate.


Hello [REDACTED]

An observer account has been set-up using the email address you provided while registering [REDACTED]. You'll soon receive an email from Instructure Canvas. If you wish to observe your student's progress in Canvas, please click on the registration link in that email in order to observe your student.

This is an automated message sent on behalf of the Monroe County Community School Corporation (MCCSC).

[Click here to finish the registration process](#)

Thank you for registering with Canvas! This email is confirmation that the user [REDACTED] is registering for a new account at mccsc.instructure.com.



[Update your notification settings](#)

Manually-Created Observer Accounts

Pairing Codes

Parents not listed as Family 1 in Skyward may create "Observer" accounts for access to one or more students in the MCCSC Canvas app. These observer accounts require the pairing of a student to the parent with an observer code. The following instructions explain how parents can generate the code from within [the student's Canvas account](#). **Each pairing code expires after one use or 7 days.**

- [Students can send a pairing code to an observer \(Student iPad app instructions\)](#)
- [Students can create a pairing code for an observer \(Web browser instructions\)](#)

Link the Student to the Observer Account

- [From the observer account \(Web browser instructions\)](#)
- [From the observer account \(iPad/iPhone instructions\)](#)
- [From the observer account \(Android instructions\)](#)

Reset Observer Password

Unsure of your Canvas Observer account password? Go to <https://mccsc.instructure.com/login/ldap> and click Forgot Password. For the username, enter the full email address you have listed in Skyward. Once you click Request Password, that email address will receive a message to reset the Canvas password.

Canvas Parent App

The best way to receive push notifications with announcements, grade information, missing work alerts, and other helpful content is the Canvas Parent app. [Learn more.](#)